

MEMBERSHIP MANAGEMENT SYSTEM UPGRADE

Following our notice dated 1st December,2024, pertaining to the membership management system upgrade, kindly, follow the step-by-step as guided below to activate your account.

1. **Check your membership number**: Go to the website "uploaded membership list" section and find your membership number. <u>https://zihrm.org.zm/index.php/uploaded-membership-list-2025</u>

- 2. Click the link: <u>https://membership.zihrm.org.zm/</u> to start the process.
- 3. Reset your password: Click on the "Reset Password" button.
- 4. Enter your details: NRC number and Membership ID number to reset your password.
- 5. Check your email: An Email with your new password will be sent to your inbox.
- 6. Log in: Copy the PASSWORD and MEMBERSHIP ID to log into the system.

<u>Troubleshooting</u>

- 1. If you've checked for your name and it's not on the list, please update your details using this link: https://forms.gle/x6MniMDtb1UYAqp6A
- 2. If you have any challenges with logging in call or WhatsApp the following numbers 0977961915,0955404075